MALTHOUSE SURGERY NEWSLETTER

We are excited to introduce our new surgery newsletter, releasing every June, September, and December, containing updates and information.

All the staff at Malthouse surgery would like to wish you a Merry Christmas and a Happy New Year!

Upcoming Dates

December: World Aids Day

January: Dry January February: Heart Month

March: Brain Tumour Month April: World Autism Day

May: National Epilepsy Week

15 minutes per appointment

One appointment
One problem
One patient



We know its tempting to bring a list of problems, but please consider what can be done in only 15 minutes.



Surgery closures
Appointments
Staffing updates
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What we did in October
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Friends and Family Results
RSV Vaccination

The surgery will be closed:

Wednesday 25th December Thursday 26th December Wednesday 1st January 2025 Friday 18th April 2025 Monday 21st April 2025 Monday 5th May 2025 Monday 26th May 2025

The surgery will be closed from 13.00pm on Wednesday 26th February 2025 for staff training.

Staffing updates:

We have several new additions to our team this year:

Practice Manager

Paul Drinkwater

Doctors:

Dr Moat, Dr Iwase, Dr Onobhayedo, Dr Walford, Dr Woodburn, Dr Crellin, Dr Walters

Dr Sultana - GP Registrar

Upcoming arrivals:

Dr Walters will be joining our clinical team in the coming weeks

Dr Moat will be going on Maternity Leave from January 2025. We all wish her luck during her time off.



We are taking on new patients in our catchment area.

Scan above to join the practice.

Fyfield Abingdon Garford Appleton Marcham Bayworth Besselsleigh Netherton **Boars Hill** Radley Sandleigh Drayton Dry Sandford Shippon Sunningwell Eaton Tubney Frilford Wootton

Midwifes

There is now a new process for reporting a new pregnancy to the midwifes.

Please google Badger notes Oxfordshire and begin self-referral.

Reception

Please do not interrupt any ongoing conversations and please wait to be called forward.

Check-in Screens

Please, when possible, use our check in screens located to the right of our reception desk to avoid queuing and waiting times.

Samples

If you are experiencing symptoms of a urine infection, to have your urine tested, it will need to be requested by a member of the clinical team.

Have you had your invitation to book a review of your long-term condition? The purpose of these reviews is to ensure that you are receiving the best possible care for your condition(s) and taking the right medication. Please ring 01235 468860 to book in as soon as you receive your invite.



What the practice did in October 2024

Number of Anima Consultations completed: 2299

DNA's: 112

Number of new patients: 161

Number of incoming calls answered: 7212

Repeat Prescription

Please re-order routine repeat medication by MONDAY 16th December to ensure you have your medication during the Christmas week.



Follow us on Facebook for frequent posts and updates.
-Malthouse Surgery



ChatHealth - Direct link to Health Visitors and School Nurses for advice and support

0-4 years - Text 07312 263 081 for a Health Visitor 5-11 years - Text 07312 263 227 for a School Health Nurse 11-19 years - Text 07312 263 084 for a School Health Nurse

This online messaging service, provided by Oxford Health NHS
Foundation Trust School Health Nurses, offers advice and support. It
is a secure and confidential text messaging service that connects
healthcare professionals with service users, providing discreet
assistance, guidance, and support direction.

Is my child too ill for school?

When to keep your child at home:

<u>High Temperature:</u> 38°C or above, keep them off until returned to normal.

<u>Sickness and Diarrhoea:</u> Keep them off for at least 48 hours after the last episode.

<u>Chickenpox:</u> Keep them off until all spots have crusted over, usually 5 days after first appearing.

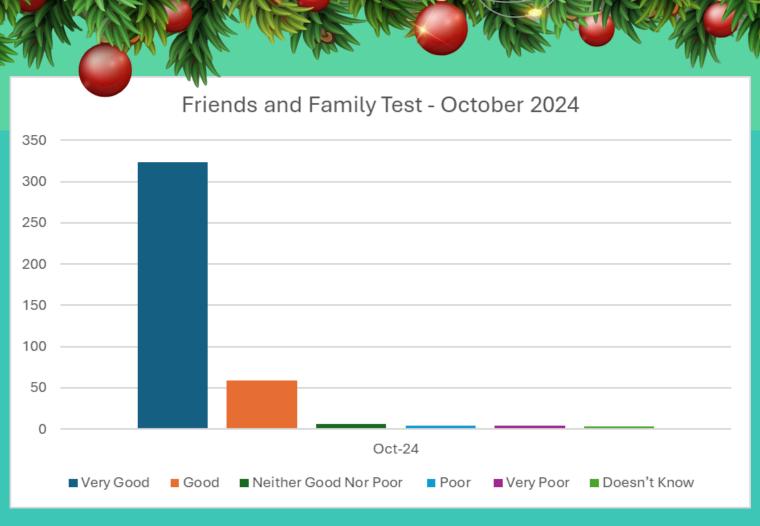
<u>COVID-19:</u> If they have a high temperature or do not feel well, keep them at home. If they test positive, they should avoid contact with others for 3 days.

If you have a long term health condition or are on repeat medication, you could save money on your prescriptions.

A prescription pre-payment certificate will save you money if you pay for more than three items in three months, or eleven items in twelve months.

You can check eligibility at nhsbsa.nhs.uk/ppc





Our Friends and Family Test is available to be completed on our website or via a text link sent after appointments in the surgery.

RSV Vaccines:

Please call the surgery to book in if you are in the below criteria.

Adults turning 75 on or after 1st September 2024 Adults already 75 to 79 on 1st September 2024 All pregnant women from 28 weeks



Polite notice to all patients

We are not an EMERGENCY
DEPARTMENT and therefore unable to
provide immediate medical assistance
in emergencies which may be life
threatening.

Please ring 999 or go straight to John Radcliffe A&E Department or your closest A&E. Thank You